

• **Job Services**

**Western Slope**

CalWORKS/Employee Services.....	642-7300
Central Sierra Regional Occupation Program (ROP)....	621-0123
Connections Workforce Development.....	642-4850
Connections One Stop.....	642-4850

**South Lake Tahoe Basin**

CalWORKS .....	573-3200
Connections Workforce Development.....	573-4330
Lake Tahoe Unified ROP Program .....	541-4111

• **Law Enforcement**

**Western Slope**

Child Protective Services.....	642-7100
El Dorado County Jail.....	621-6000
El Dorado County Probation Department.....	621-5625
Juvenile Hall.....	621-5585
Placerville Police Department.....	642-5210
Sheriff – Non-Emergency.....	621-6600
Superior Court .....	621-5867

**South Lake Tahoe Basin**

Child Protective Services.....	573-3201
El Dorado County Probation Department.....	573-3083
Sheriff – Non-Emergency.....	573-3000
South Lake Tahoe Jail.....	573-3031
Superior Court .....	573-3044

• **Legal Services**

**Western Slope**

CASA El Dorado.....	622-9882
Child Support Services .....	866-901-3212
District Attorney – Criminal Division.....	621-6472
District Attorney – Family Support Division.....	866-901-3212
El Dorado County Recorder-Clerk Office .....	621-5490
El Dorado County Probation Department.....	621-5625
Law Library .....	626-1932
Legal Services of Northern California.....	1-800-660-6107
Mediator.....	621-6726
Public Defender .....	621-6440
Repot Fraud (Hotline).....	1-866-629-0171
Senior Legal Center .....	621-6154
The Center.....	626-1450
Victim/Witness Assistance.....	642-4760

**South Lake Tahoe Basin**

CASA El Dorado.....	573-3072
Child Support Services .....	866-901-3212
District Attorney – Criminal Division.....	573-3100
El Dorado County Recorder–Clerk Office.....	573-3409

El Dorado County Probation Department.....	573-3083
Law Library .....	626-1932
Public Defender .....	573-3115
Superior Court.....	573-3044
Victim/Witness Assistance.....	642-4760

• **Parent Education & Support**

**Western Slope**

Access for Infants and Mothers Program .....	1-800-433-2611
Bipolar Insights.....	642-0859
Wellness Center (Georgetown/Divide) .....	333-2548
Marshall Medical Breastfeeding Support .....	626-2835
Child Protective Services.....	642-7100
Child Safety Seat .....	621-6100
Choices for Children.....	676-0707
Early Childhood Specialists .....	295-2493
El Dorado County Child Development Programs – (Head Start/State Preschool/Children’s Ctr/Early HeadStart/CalSAFE).....	295-2270
El Dorado County Dept. of Child Support.....	621-5600
Foster & Kinship Care Education.....	642-5659
EDC Public Health Nurse – HHS A Parenting & Breastfeeding Support.....	621-6185
The Center for Violence Free Relationships ...	626-1450
Lilliput Children Services .....	1-916-941-8799
Marshall Medical Childbirth/Parenting Education.....	626-2990
NAMI of El Dorado County (National Alliance on mental illness).....	677-2676
New Morning Youth & Family Services/Counseling .....	622-5551
University of California – Cooperative Extension..	621-5502
Infant Parent Center .....	676-2899

**South Lake Tahoe Basin**

Choices for Children .....	541-5848
El Dorado County Child Development Programs – (Head Start/State Preschool/Early Head Start/Teen Parent) .....	543-8200
Lake Tahoe Community College .....	541-4660
Live Violence Free.....	544-2118
Tahoe Youth & Family Services .....	541-2445
Public Health Nurse/Parenting & Breastfeeding Support.....	573-3165
South Lake Tahoe Child Protective Services.....	573-3201
South Lake Tahoe Family Resource Center .....	542-0740

• **Recreation**

**Western Slope**

Boy Scouts of America.....	1-800-427-1417
Boy’s and Girl’s Club of El Dorado County ...	295-8019
Cameron Park Community Services District.....	677-2231
El Dorado County Parks and Recreation .....	621-5360

El Dorado Hills Community Services District... 916-933-6624	
Georgetown Divide Recreation.... 823-9090 and 333-4000	
Girl Scouts – Heart of Central California ..... 916-452-9181	
Marshall Gold Discovery State Park – Coloma ..... 622-3470	
Placerville Parks and Recreation..... 642-5232	
4-H Program .....	621-5502

**South Lake Tahoe Basin**

Boy’s and Girl’s Club of Lake Tahoe .....	542-0838
Boy Scouts of America.....	1-775-787-1111
Girl Scouts – Sierra Nevada Council....	1-800-222-5406
South Lake Tahoe Senior Center .....	542-6094
South Lake Tahoe Parks and Recreation.....	542-6056

• **Substance Abuse Prevention/Treatment**

**Western Slope**

Alanon/Alateen – Sacramento .....	916-334-2970
Alcoholics Anonymous .....	622-3500
Alcohol & Drug Prevention Division .....	621-6130
Alcohol Use Prevention Program .....	621-6130
California Smokers Help Line.....	1-800-7NOBUTTS
EDCA Lifeskills Inc. ....	622-8193
El Dorado County Health Center.....	621-7700
El Dorado County Public Health Nurse.....	621-6185
Friday Night Live Program .....	621-6130
Indian Education Program.....	621-3097
New Morning Youth & Family Services.....	622-5551
Progress House .....	642-1715
Rational Recovery Systems.....	621-4374
Shingle Springs Tribal Health Program.....	387-4975
Tobacco Use Prevention Program .....	621-6142

**South Lake Tahoe Basin**

Alcoholics Anonymous .....	541-1243
El Dorado County Health Department.....	573-3155
El Dorado County Mental Health Department.....	573-3251
Narcotics Anonymous .....	541-4100
Tahoe Turning Point.....	541-4594
Tahoe Youth & Family Service.....	541-2445

• **Transportation**

**Western Slope**

El Dorado Transit.....	642-5383
Greyhound Bus Lines.....	1-800-231-2222
Lightening Taxi Service .....	626-8000

**South Lake Tahoe Basin**

Bluego .....	541-7149
Good Samaritan Safe Ride .....	541-7300
Sunshine Taxi & Yellow Cab.....	544-5555

• **Emergency Services**

**Western Slope**

American Red Cross .....	885-9392
California Highway Patrol .....	622-1110
California Poison Control System.....	1-800-876-4766
Child Protective Services.....	642-7100
El Dorado County Animal Control.....	621-5795
El Dorado County Fire Protection District .....	644-9630
Housing Emergency Lodging Program (HELP) ...	306-2352
Low-Income Home Energy Assistance Program (LIHEAP) .....	621-6150
Marshall Medical .....	622-1441
Placerville Police Department – Dispatch .....	642-5280
Poison Control Center (UCD Medical Center) ...	1-800-876-4766
Sheriff’s Department – Dispatch 911 .....	626-4911

**South Lake Tahoe Basin**

American Red Cross .....	885-9392
Barton Memorial Hospital.....	541-3420
California Highway Patrol .....	577-1001
El Dorado County Animal Control .....	573-7925
Low Income Home Energy Assistance Program (LIHEAP) .....	573-3490
South Lake Tahoe Fire Department .....	542-6160
South Lake Tahoe Police Department.....	542-6100
Road Conditions – California.....	1-800-427-ROAD
Road Conditions – Nevada.....	1-877-687-6237
Sheriff’s Department – Dispatch 911 .....	573-3000



The Home Energy Assistance Program (HEAP) is a federally funded program to assist income eligible households in offsetting their heating or cooling costs of their home. Households may receive credit towards their electricity, propane, wood, natural gas, pellets or kerosene energy costs. HEAP is a program of the El Dorado County Health and Human Services Agency.

Printed in partnership with the Early Care and Education Planning Council.

[www.edcares.org](http://www.edcares.org) (530) 295-2312

Revised December 2016



# Family Service Guide for El Dorado County

## Family Service Guide



Sponsored By:  
El Dorado County  
Home Energy Assistance Program

937 Spring Street  
Placerville, CA 95667  
Phone: (530) 621-6150  
[www.edcgov.us/HEAP](http://www.edcgov.us/HEAP)

## • 24 Hour Hot Lines

### Western Slope

AIDS Information/Referral ..... 1-800-367-2437  
California Smokers Help Line..... 1-800-7NOBUTTS  
Child Protective Services ..... 642-7100  
El Dorado County Mental Health Crisis Line..... 622-3345  
New Morning Youth Shelter..... 626-4190  
Psychiatric Emergency Services/Suicide Prevention ..... 622-3345  
The Center for Violence Free Relationships Crisis Line. 626-1131  
Weave 24-HR Support & Information Line .. 1-866-920-2952

### South Lake Tahoe Basin

County Mental Health Crisis Line..... 544-2219  
Live Violence Free ..... 544-4444  
Tahoe Youth & Family Services/Runaway ... 1-800-870-8937

## • Child Care & Development Services

### Western Slope

CalWORKS, CAL-Learn ..... 642-7300  
Choices for Children ..... 676-0707  
Early Care and Education Planning Council... 295-2312  
El Dorado County Child Development Programs –  
(Head Start/State Preschool/Early Head Start/  
Children’s Ctr/CalSAFE) ..... 295-2270  
Happy Kids Child Care: Cameron Park..... 676-2223  
Happy Kids Child Care: Placerville ..... 626-0344  
Happy Kids Child Care: Shingle Springs ..... 677-0551  
Pinetop Montessori ..... 903-3106

### South Lake Tahoe Basin

Al Tahoe Child Development Center..... 543-8200  
CalWORKS ..... 573-3200  
Choices for Children ..... 541-5848  
Tahoe Youth & Family Services ..... 541-2445  
Appleseeds Academy ..... 544-1818  
El Dorado County Child Development Programs –  
(Head Start/State Preschool/Early Head Start/  
CalSAFE)..... 543-8200  
Lake Tahoe Child Development Center ..... 541-5887  
Lake Tahoe Community College (CDC)..... 541-4660  
Tahoe Valley Elementary/State Preschool ..... 543-2350  
Under the Magic Pine Tree..... 541-4848

## • Children & Youth Services

### Western Slope

Environmental Alternatives Adoption/Foster Care ... 748-4300  
Big Brothers & Big Sisters..... 626-1222  
Boy’s & Girl’s Club ..... 295-8019  
CASA El Dorado..... 622-9882  
Childhelp USA National ..... 1-800-4-ACHILD

Child Protective Services ..... 642-7100  
El Dorado County Health & Human Services ...642-7300  
El Dorado County Mental Health ..... 621-6200  
Families 4 Children..... 916-933-3341  
First 5 El Dorado ..... 622-5787  
Foothill Indian Education Alliance, Inc..... 621-3096  
Foster Parent Licensing/Adoption Services.... 642-7100  
Foster Youth Educational Services ..... 295-2412  
Infant Parent Center ..... 676-2899  
NAMI of El Dorado County (Nat’l Alliance on  
Mental Illness)..... 677-2676  
New Morning Crisis Shelter..... 626-4190  
New Morning Youth & Family Services..... 622-5551  
Prevention WORKS ..... 417-0256  
Sierra Child & Family Services..... 622-5551  
Summitview Child & Family Services ..... 644-2412  
The Center for Violence Free Relationships ... 626-1450

### South Lake Tahoe Basin

Big Brothers Big Sisters..... 626-1222  
Boy’s & Girl’s Club SLT..... 542-0838  
CASA SLT ..... 573-3072  
Child Protective Services..... 573-3201  
El Dorado County Health & Human Services.. 573-3200  
Live Violence Free ..... 544-2118  
NAMI of El Dorado County (Nat’l Alliance on  
Mental Illness)..... 650-740-5776  
South Lake Tahoe Family Resource Center .... 542-0740  
Sierra Child & Family Services..... 544-2111  
Tahoe Youth and Family Services ..... 541-2445

## • Counseling

### Western Slope

Bipolar Insights ..... 642-0859  
El Dorado County Mental Health Department..... 621-6200  
Life-Enriching Communication ..... 916-409-0879  
The Center for Violence Free Relationships ... 626-1450  
New Morning Youth & Family Services/Counseling ... 622-5551  
Progress House Counseling Center ..... 642-1715  
Snowline Hospice Grief & Bereavement..... 621-7820  
Sierra Child & Family Services..... 544-2111  
Summitview Child & Family Services ..... 644-2412

### South Lake Tahoe Basin

The Center for Violence Free Relationships .... 544-2118  
Tahoe Turning Point..... 541-4594  
Tahoe Youth and Family Services ..... 541-2445

## • Disabled & Special Needs Services

### Western Slope

Accessibility Resources/Telecommunications.. 1-800-772-3140  
Adult Protective Services..... 642-4800

Alta California Regional Center ..... 626-1353  
Bipolar Insights..... 642-0859  
California Children’s Services ..... 621-6128  
California State Department of Rehabilitation... 626-0900  
El Dorado County Office of Education..... 295-2227  
Infant Development Program ..... 622-1489  
Prevention WORKS ..... 417-0256  
Shingle Springs Tribal Health & Wellness ..... 387-4975  
Special EducationLocal Plan Area (SELPA)... 295-2462  
Marshall Medical Home Health Care ..... 626-2900  
M.O.R.E..... 622-4848  
Warm Line Family Resource Center..... 916-455-9500

### South Lake Tahoe Basin

Alta California Regional Center ..... 542-0442  
Barton Memorial Hospital Home Health Care... 542-3171  
California Children’s Services ..... 573-3157  
California Department of Rehabilitation ..... 541-3226  
South Lake Tahoe SELPA ..... 541-2850  
South Lake Tahoe Unified School District..... 541-2850

## • Adult Education

### Western Slope

Cameron Park Library ..... 621-5500  
Central Sierra Regional Occupational Program (ROP) ... 621-0123  
Connections Workforce Development &  
Business Res. .... 642-4850  
El Dorado County Library Literacy Services ..... 621-5540  
El Dorado County Main Library – Placerville ..... 621-5540  
El Dorado County Office of Education..... 622-7130  
El Dorado Hills Library ..... 916-358-3500  
Elder Options ..... 1-800-336-1709  
Folsom Lake College ..... 916-608-6500  
Folsom Lake College – El Dorado Center ..... 642-5645  
Georgetown Library ..... 333-4724  
Life-Enriching Communication ..... 916-409-0879  
Pollock Pines Library ..... 644-2498  
Prevention WORKS ..... 417-0256  
The Center for Violence Free Relationships ... 626-1450

## • Elected Officials

### Western Slope

Board of Supervisors..... 621-5390  
El Dorado County Chamber of Commerce ..... 621-5885  
El Dorado County Superintendent of Schools ..... 622-7130  
Placerville City Council ..... 642-5200

### South Lake Tahoe Basin

Board of Supervisors..... 1-800-491-6642  
South Lake Tahoe City Council..... 542-6000

## • Financial, Food, & Clothing Assistance

### Western Slope

Choices for Children ..... 676-0707  
El Dorado County Community Services..... 621-6150  
(Energy Assistance, Weatherization, Senior Center)  
El Dorado County Health & Human Services..... 642-7300  
Share Food Closet ..... 626-8299  
Food Bank of El Dorado County ..... 621-9950  
Food Stamp Eligibility – Placerville ..... 642-7300  
Green Valley Community Church..... 622-3231  
Low-Income Home Energy Assistance  
Program (LIHEAP) ..... 621-6150  
Medi-Cal..... 642-7300  
Salvation Army ..... 672-3147  
S.H.A.R.E. (Food) ..... 626-8299  
Snowline Hospice Thrift Store (Clothing only) ..... 621-1802  
St. Patrick’s Aid Ministry – Clothes Closet.... 621-7773  
St. Patrick’s-Upperroom (Hot Meals) ..... 621-7730  
Women, Infants, & Children (WIC) ..... 621-6176

### South Lake Tahoe Basin

Choices for Children ..... 541-5848  
Food Stamps ..... 573-3200  
Low-Income Home Energy Assistance  
Program (LIHEAP) ..... 573-3490  
Sierra Community Church (Meals)..... 544-7055  
South Lake Tahoe Christmas Cheer..... 542-4934  
St. Theresa’s Catholic Church ..... 544-3533  
Women, Infants, & Children (WIC) ..... 573-3491

## • Health Services

### Western Slope

American Red Cross ..... 885-9392  
Child Health & Disability Prevention (CHDP)..... 621-6110  
El Dorado Community Health Center..... 621-7700  
El Dorado Community Health Centers - Dental. 497-5016  
Community Health Library ..... 295-1056  
Divide Wellness Center – Georgetown ..... 333-2548  
El Dorado Smiles Dental Van..... 497-5016  
EDC Public Health - HHSA ..... 621-6100  
El Dorado County Mental Health Outpatient Center .... 621-6290  
EDC Public Health Nurse - HHSA..... 621-6108  
El Dorado County Tobacco Use Prevention Program ... 621-6142  
The Center for Violence Free Relationships ... 626-1450  
Marshall Medical Center ..... 622-1441  
Marshall Community Health Education ..... 626-2990  
Mercy Hospital – Folsom ..... 916-983-7400  
Mother Theresa Maternity Home of El Dorado ..... 295-8006  
NAMI of El Dorado County (Nat’l Alliance on  
Mental Illness)..... 677-2676  
Partners In Care, El Dorado County, Inc ..... 344-0700  
Planned Parenthood – Sacramento ..... 916-444-7966  
Poison Control System... 1-800-8-POISON & 1-800-876-4766

Pregnancy Counseling..... 626-6720  
Preventive Dental Care ..... 622-3430  
Shingle Springs Tribal Health Program ..... 387-4975  
Sierra Foothills AIDS Foundation ..... 622-1923  
Snowline Hospice ..... 621-7820

### South Lake Tahoe Basin

American Red Cross ..... 885-9392  
Barton Memorial Home Health Care ..... 542-3171  
Barton Memorial Hospital..... 541-3420  
Child Health & Disability Prevention (CHDP)..... 573-3165  
El Dorado County Mental Health Department..... 573-3251  
EDC Public Health Nurse - HHSA ..... 621-6108  
NAMI of El Dorado County (Nat’l Alliance on  
Mental Illness)..... 650-740-5776  
Sierra Foothills AIDS Foundation ..... 889-2437

## • Housing Information

### Western Slope

The Center for Violence Free Relationships ... 626-1450  
Community Resource Center ..... 344-1864  
El Dorado County Health & Human Services..... 642-7300  
El Dorado County Housing Authority/Section 8 ... 621-6300  
El Dorado County Senior & Family Housing.... 621-6150  
Low-Income Home Energy Assistance  
Program (LIHEAP) ..... 621-6150  
Salvation Army ..... 672-3147

### South Lake Tahoe Basin

El Dorado County Veteran Services ..... 621-5892  
El Dorado County Section 8..... 573-3490  
Low-Income Home Energy Assistance  
Program (LIHEAP) ..... 573-3490

## • Senior Services

### Western Slope

Adult Protective Services..... 642-4800  
Family Caregiver Support Program..... 621-6151  
Health Insurance Counseling & Advocacy Program..... 621-6150  
In-Home Supportive Services..... 642-4800  
Information & Assistance..... 621-6369/1-800-510-2020  
Long Term Care Ombudsman..... 621-6271  
Multipurpose Senior Services Program (MSSP) .... 621-6278  
Public Guardian ..... 642-4800  
Senior Day Care Services..... 621-6180  
Senior Health Education Program ..... 621-6151  
Senior Nutrition Program..... 621-6160  
Senior Shuttle ..... 621-6150  
Veterans Services ..... 621-5892  
You Are Not Alone (YANA)..... 621-6255

### South Lake Tahoe Basin

South Lake Tahoe Senior Center ..... 542-6094  
Senior Nutrition Program ..... 573-3130