

## **Notice to Parents/Guardians Regarding Complaint Rights “Williams Settlement” and “Valenzuela Settlement”**

Education Code Section 35186(f) requires that the following notice be posted in your child’s classroom:

1. There should be sufficient textbooks and instructional materials. For there to be sufficient textbooks and instructional materials, each student, including English learners, must have a textbook or instructional material, or both, to use in class and to take home.
2. There should be a teacher assigned to each class and not a series of substitute or other temporary teachers. The teacher should have the proper credential and subject matter training to teach the class, including training to teach English Learners if present.
3. School facilities must be clean, safe and maintained in good repair. Good repair means that the facility is maintained in a manner that assures that it is clean, safe and functional as determined by the Office of Public School Construction.
4. Pupils, including English learners, who have not passed one or both parts of the high school exit examination by the end of grade 12 are to be provided the opportunity to receive intensive instruction and services for up to two consecutive academic years after the completion of grade 12.

If you wish to file a complaint regarding the above, complaint forms can be obtained at each school site office or the Charter Community School Office.

Charter Community School strives to resolve concerns as expeditiously as possible. To report a concern regarding the above, please call the Executive Director’s Program Assistant at (530) 295-2257. We are committed to providing the instructional materials your child deserves and classrooms that are clean and safe.